Slide 1

QUARTERLY TRIAGE DAY & MCI COMMUNICATIONS FOR EMS

GDAHA
GREATER DAYTON AREA HOSPITAL ASSOCIATION
The Link to Quality Care

PARAMEDIC CERTIFIED

1

Slide 2

REGIONAL MCI COMMUNICATIONS!

- Quarterly Triage Drill Days & Real-World MCIs

- MCI MARCS Radios
- Regional Hospital Notification System
  - RHNS
- Juvare EMResource (if available)
- Juvare EMTrack (if available)

2

Slide 3

"HSR3 MCI" MARCS RADIO TALK GROUP

- "MCI MARCS" - additional ED radio used solely in MCIs or Exercises
- Used to:
  - Notify each ED of patients they will receive
  - Provide ALL hospitals with a "common operating picture" simultaneously
  - EDs can ask questions about incident over HSR3-MCI Radio Talk Group (TG)
- HSR6-MCI has same uses for EDs in Region 6
  - Talk Groups can be patched together

3

Slide 4

REGIONAL MCI COMMUNICATIONS!

- Radios vs. cell phones
  - You wouldn't consider using cell phones for a structure fire
  - Don't plan to use cell phones for hospital comms during MCIs (or QTDs)
- HSR3 MCI MARCS Radio Talk Group (and HSR6) in your radio template
- *DO YOU KNOW WHERE TO FIND MCI TG IN YOUR RADIO?*
  - Do you know which Zones have the MCI TGs?
  - Are you comfortable changing Zones?

MARCS

4

Slide 5

HSR3 MCI-MARCS RADIO TG

- During an event, EDs turn on MCI TG
  - Should monitor MCI radio following any MCI notification
  - Reminder to monitor MCI TG included with Regional Hospital Notification System (RHNS) messages
- During QTDs, EDs should turn on and monitor the MCI TG

5

Slide 6

HSR3 MCI-MARCS RADIO TG

- No alerts on MCI TGs!
- Hospitals monitor MCI Radio during MCI and QTD, but...
  - EDs are noisy!
  - EMS must clearly identify which ED is being called
  - EMS must carefully confirm which ED answered
  - EDs should listen to be sure the call on the MCI TG is for them
  - EDs should clearly state which ED is answering

6

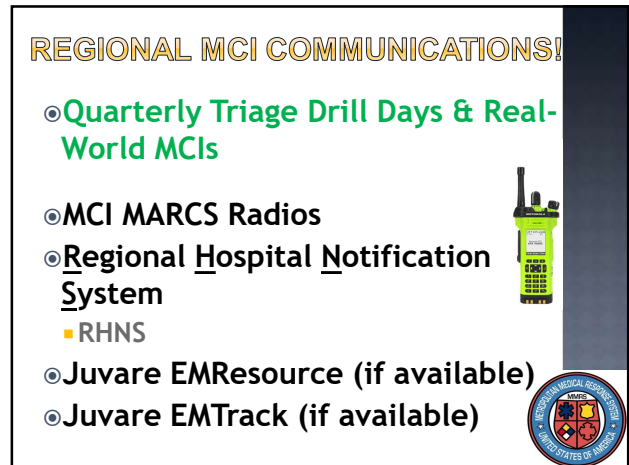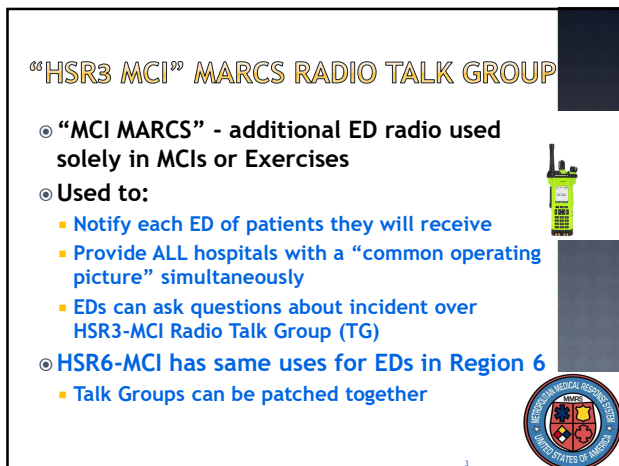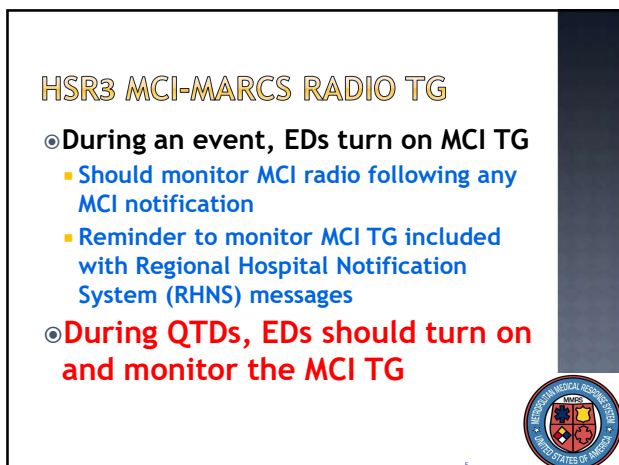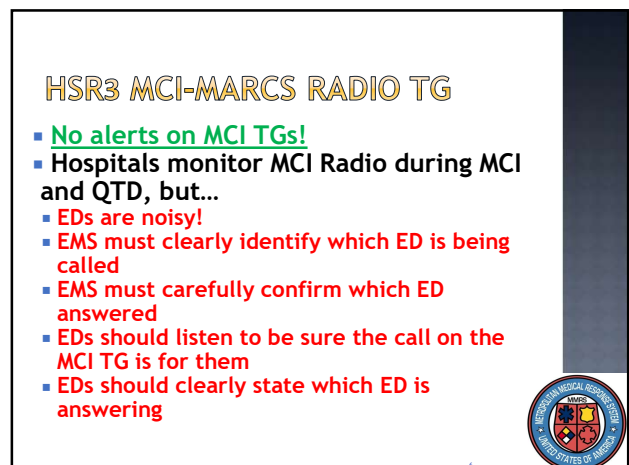## MCI-STYLE REPORTS ON QTDS

- *During QTDs, make BRIEF, MCI-style reports to the ED on the MCI Talk Group*
- Make a report for every patient during ENTIRE 24 HOURS of QTD (2000 hours – 2000 hours).
- *During an actual MCI, individual EMS Units DO NOT "CALL-IN" to ED with REPORT!*
  - ONLY the TRANSPORT Officer/Aide makes those calls
  - MCI-style reports during QTDs are an opportunity to practice as if YOU are the Transport Officer
- MCI Reports are DIFFERENT!
  - When you have 40 patients, you canNOT do the typical report!
  - No vital signs, no EKG findings, no medical hx
  - Short, sweet, to the point!
  - Example: "Wayne Hospital, this is Greenville Medic 591 enroute with one Yellow, possible fractured ankle."

7

REGIONAL HOSPITAL NOTIFICATION SYSTEM (RHNS)

- One number for EMS, hospitals, and EMAs to call:
  - **937-333-USAR (8727)**
- Rapid, simultaneous notifications during MCI or other major emergency
- Use whenever incident could involve a significant number of region's hospitals
  - Also used to indicate <u>no</u> need for action
- Montgomery County RDC puts out computerized message for region

8

MCI JOB AID FOR RHNS

- Sent to all agencies, hospitals, and EDs in region
- Transport Officer Clipboard on each apparatus should have a copy of the job aid
  - Should also have a copy on Command Vehicles
- Job Aid provides personnel with everything needed to activate RHNS
- Download from GDAHA or Dayton MMRS website

9

10

- EMS and Dispatch Centers can monitor Juvare EMResource during an MCI to see capacity by triage categories
- Check it out during each QTD

11

- Juvare is same system used to monitor hospital diversion

12

EMTRACK ENTRY

- If you have access to Juvare EMTrack:
- Scan and enter each Tag
  - Use Barcode NOT QR Code

Scan this:

Not that:

13